

User Guide

After you're set up,
use this guide to
explore MSN TV.



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Welcome to MSN TV!

You've connected your Internet & Media Player and created your MSN TV account. This guide will help you start exploring some of the great things that the MSN TV service has to offer.

If you haven't set up your Internet & Media Player, use the instructions in the Setup Guide to get everything connected. Come back here when you're done.

Your MSN TV home page

No matter where you go on MSN TV or on the Internet, if you want to get back to the home page, just press **Home** on your keyboard or remote control.

After you sign in to the MSN TV service, you see the home page. The home page is like downtown MSN TV: from there, you can get just about anywhere. Take a few minutes to get acquainted with your home page. There's a lot to explore!

In the center of the home page, you'll see the latest news and weather, as well as tips to help you make the most of your MSN TV experience. You can also search the Web by typing words or a Web address into the search box.

Toward the bottom of the home page, you'll see links to Mail, Favorites, Messenger, Photos, Video, and more. Use the left and right arrows on your keyboard or remote control to see more links.

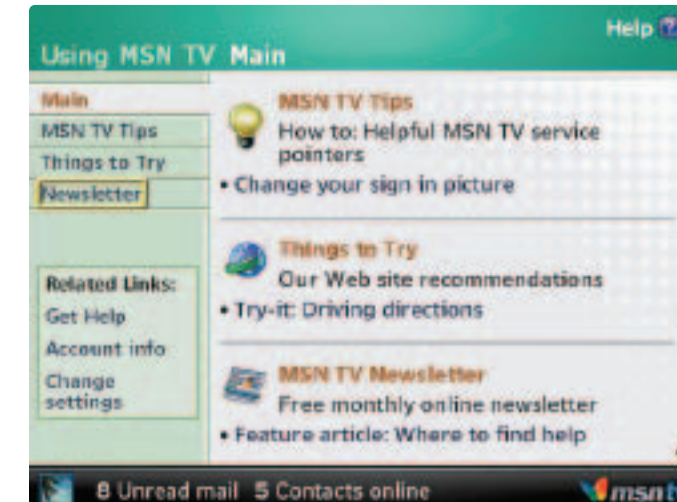
At the top of the home page are some important tools to help you learn more about the MSN TV service. Let's first take a look at Using MSN TV.



The Using MSN TV center

This is a great place to start your MSN TV adventure.

Using MSN TV includes the MSN TV newsletter, Tips, Things to Try, and links to more information that will help you make the most of your MSN TV experience.



The MSN TV newsletter includes articles, MSN TV news, and other information.

Here are some of the features you'll find in Using MSN TV:

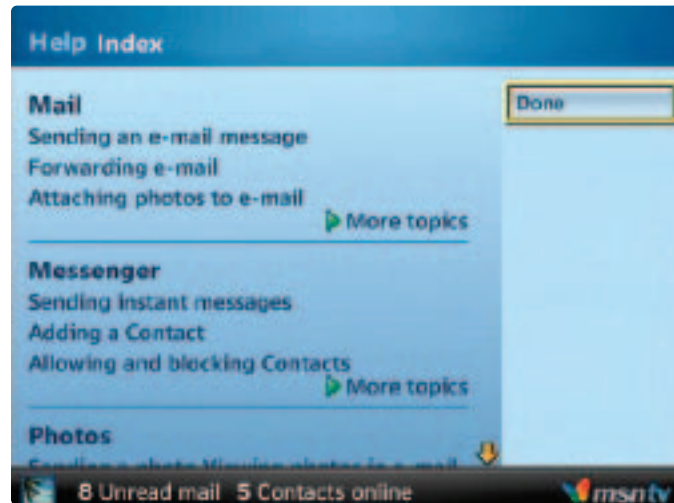
Things to Try, which has links to a wide variety of activities, everything from buying flowers online to finding the latest news on UFOs.

MSN TV Tips, which help you learn more about the MSN TV service. You'll find instructions for many of the activities you can do on MSN TV, such as checking your account balance, finding e-mail addresses, and reducing unwanted e-mail (spam).

Try Its, which let you do the things you've just learned about.

Getting help on MSN TV

Looking for a handy reference that shows you the basics of MSN TV? Already have a good grasp of the service's features and ready to learn more? Help can, well, help.



To browse all of the Help topics available, press **Home** on your keyboard or remote control, and then choose the **Help** link on the home page.

In the main Help index, the topics are split into categories. This makes it easier to find what you're looking for. To get specific help about a feature like Mail, choose the **Help** link on any page in that feature. To get help with Photos, choose the **Help** link from there.

If you want to see all of the Help topics, choose the **Help** link on the home page.

Mail

Mail

You can communicate with people all over the world by using e-mail. You can keep in touch with friends and family, and even exchange your photos with e-mail.

This section covers:

- Reading and writing e-mail
- Saving and organizing e-mail
- Using the Address book
- Limiting junk e-mail

To learn more about Mail, choose **Help** from anywhere in Mail.

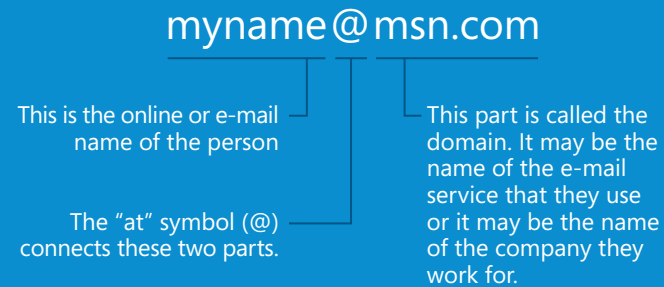
You can add up to 10 additional users to your MSN TV account, each with a unique e-mail address. To learn more, see *Adding users to your MSN TV account* on page 37.

The parts of an e-mail address

Here are some example e-mail addresses:

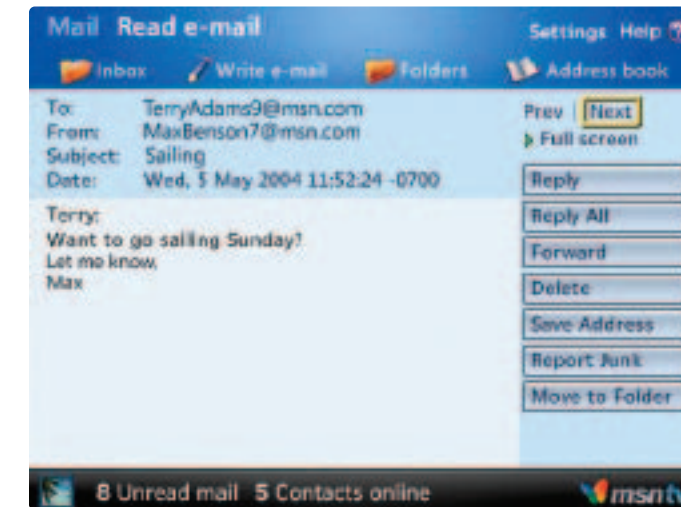
Name_123@hotmail.com
myname@msn.com
example@passport.com

An e-mail address, just like a street address, has a few different parts that always appear in the same order.



Reading e-mail

Your Inbox is the starting point for everything you do in Mail, from reading and writing e-mail to controlling unwanted e-mail, or spam.



E-mail messages are delivered to your Inbox. When you have unread e-mail, the blue light on the front of your Internet & Media Player will illuminate, and the status bar at the bottom of your screen will show how many unread messages you have.

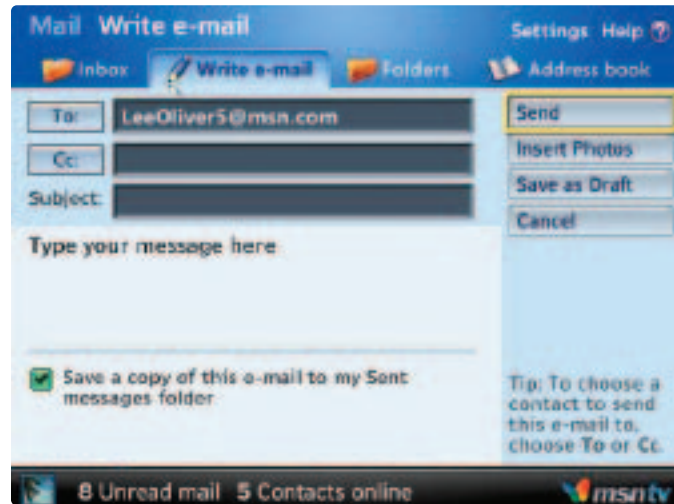
To read your e-mail

- 1 Go to Mail by pressing the **Mail** key on the keyboard or by choosing **Mail** on the home page. Your Inbox opens.
- 2 Choose the e-mail message that you want to read. The e-mail will open in a new page. You don't have to read the entire message right away. It will stay in your Inbox until you delete it or move it to a folder.
- 3 To read the next e-mail in your Inbox, choose **Next** at the top of the page. To read the previous e-mail, choose **Prev**.

Writing e-mail

Writing an e-mail is as easy as writing a letter. Your messages just get there a lot faster.

You can write e-mail to anyone who has an e-mail address, whether they're across town or around the world.



To write an e-mail message

- 1 Go to Mail by pressing the **Mail** key on the keyboard or by choosing **Mail** on the home page.
- 2 Choose **Write e-mail**. The Write e-mail page appears.
- 3 Type an e-mail address in the **To** line.
If you want to send a copy of your e-mail to someone else at the same time, you can type the address in the **Cc** line (Cc stands for carbon copy).
- 4 Type the subject of your e-mail in the **Subject** line.
- 5 If you want to save a copy of the e-mail that you're sending, mark the **Save a copy of this e-mail to my Sent messages folder** checkbox.
- 6 Type your message. When you're finished, choose **Send**.

Saving and organizing your e-mail

On MSN TV, you can save e-mail messages you want to keep, and you can create folders to help you organize your saved e-mail.

For example, you might want to create a folder to store e-mail from your family, another to store e-mail from your friends, and another to store e-mail from companies.

To do this, you first create a folder, and then you move e-mail to that folder. You can move e-mail as you read it or move e-mail directly from the Inbox.

To create a folder

- 1 Press the **Mail** key on your keyboard.
- 2 Choose **Folders**, and then choose **Add a Folder**.
- 3 Type a name for the folder you want to create.
- 4 Choose **Add**.

To save an e-mail message you're reading to a folder

- 1 Choose **Move to Folder**.
- 2 Choose the folder that you want to move the e-mail message to. Or, you can create a new folder.
- 3 Choose **Move**.

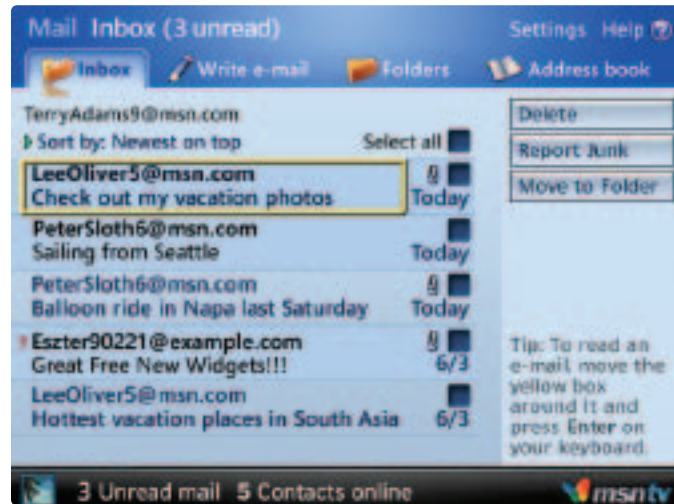
To save an e-mail message from your Inbox to a folder

- 1 Mark the checkbox next to the message you want to move.
- 2 Choose **Move to Folder**.
- 3 Choose the folder that you want to move the e-mail message to. Or, you can create a new folder.
- 4 Choose **Move**.

Opening and viewing e-mail attachments

Your friends can send documents and photos along with their e-mails. These are known as attachments.

When you get an e-mail with a document or photo attached to it, you see a paper clip next to the message in your Inbox.



To open and view a document you receive in e-mail

- 1 Choose the e-mail with the document to open it.
- 2 Choose the attachment.
The document opens in a new page. To magnify something in the attachment, choose **Zoom in**. To zoom out, choose **Zoom out**.
- 3 Choose **Done** when you're ready to go back to the e-mail message.

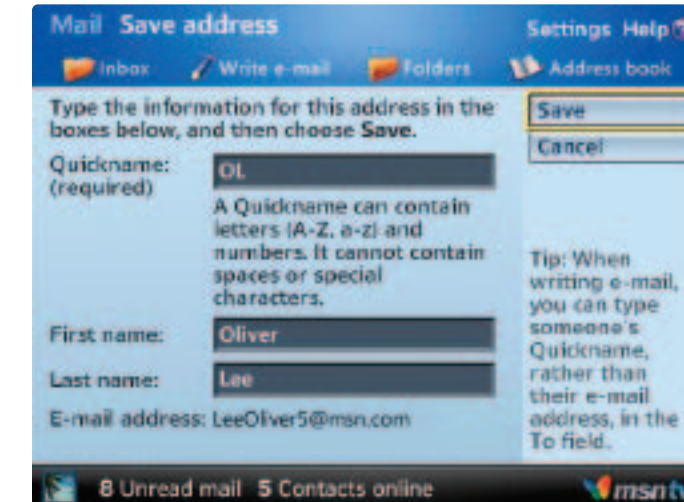
To open and view photos you receive in e-mail

- 1 Choose the e-mail with the photos to open it.
The e-mail opens in a new page. Below the date, you see information about the pictures that are attached.
- 2 Choose this information to open the photos.
The photo viewer opens. Here, you can print photos, view a slideshow, or save photos in albums.
- 3 Choose **Done** when you're ready to go back to the e-mail message.

Using the Address book

You don't have to remember the e-mail addresses of the people you write to. You can just save their addresses in your Address book.

There are various ways to do this. You can add an address when you read an e-mail, or you can add an address directly to the Address book.



To add an e-mail address from an e-mail you received

- 1 Open an e-mail message sent from the e-mail address you want to add.
- 2 Choose **Save Address**.

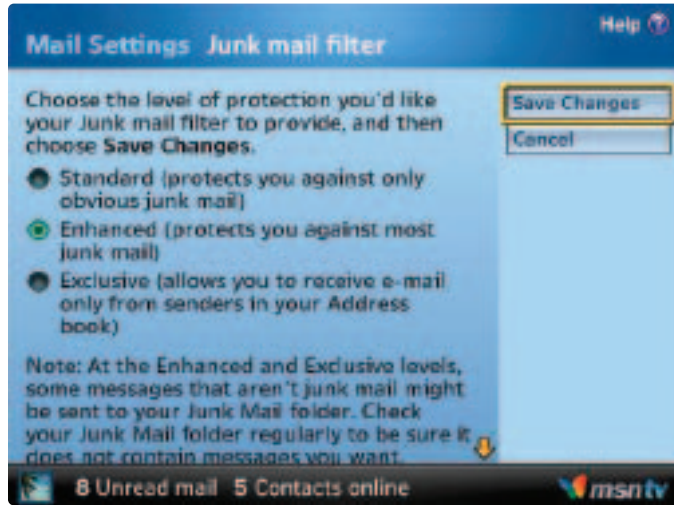
To add an e-mail address directly to the Address book

- 1 Go to Mail by pressing the **Mail** key on the keyboard or by choosing **Mail** on the home page.
- 2 Choose **Address book**, and then choose **Add a Contact**.
- 3 On the Save address page, type a Quickname for the person that you're adding. This can be a nickname, for example.
- 4 Type the first and last name of the person that you're adding.
- 5 Type the e-mail address of the person that you're adding.
- 6 Choose **Add**.

Tip After you add someone to your Address book, you can type their Quickname—rather than their full e-mail address—in the To line of an e-mail you write.

Dealing with junk mail

You probably already get junk mail letters delivered by the post office. Now that you're on the Internet, you may also get junk e-mail, often called spam.



The people who send these unwanted messages are called spammers. Some unscrupulous companies may share e-mail addresses with spammers, or a spammer may send thousands of e-mails to e-mail addresses at random, hoping that some of them will reach valid accounts.

You can set up a junk mail filter to help reduce the amount of junk mail you see in your Inbox. Even with strong filtering, some junk mail will still creep in. By reporting the spam that does get through, you help the MSN TV filters get better and better. By reporting junk mail, not only do you delete the spam, you also help make it harder for spam to be delivered in the future.

Instead of reporting junk mail, you could block e-mail from addresses that send you spam, but spammers usually use different addresses every time. You can also simply delete unwanted mail.

Deleting e-mail

- To delete an e-mail while you're reading it, choose **Delete**.
- To delete e-mail messages from your Inbox, mark the checkboxes next to the e-mail you want to delete, and then choose **Delete**.

To set up a Junk mail filter

- 1 Go to Mail by pressing the **Mail** key on the keyboard or by choosing **Mail** on the home page.
- 2 Choose **Settings**.
- 3 Choose **Junk mail**, and then **Junk mail filter**.
- 4 Choose the level of protection you want, and then choose **Save Changes**.

To choose how quickly junk mail is deleted

- 1 Go to Mail by pressing the **Mail** key on the keyboard or by choosing **Mail** on the home page.
- 2 Choose **Settings**.
- 3 Choose **Junk mail**, and then **Junk mail deletion**.
- 4 Choose the setting you want, and then choose **Save Changes**.

To report spam

- If you see messages in your Inbox that you're sure are junk, mark the checkbox to the right of each unwanted message. When all the junk mail is checked, choose **Report Junk**. A message informs you that you're going to move these messages to the Junk mail folder. Choose **Report Junk** again.
- If you are reading a junk e-mail, choose **Report Junk**. A message informs you that you're going to move this message to the Junk mail folder. Choose **Report Junk** again. The next message in your Inbox will then open.

To block an e-mail address

- 1 Go to Mail by pressing the **Mail** key on the keyboard or by choosing **Mail** on the home page.
- 2 Choose **Settings**.
- 3 Choose **Junk mail**, and then choose the link for the **Blocked senders list**.
- 4 Choose **Add New**, and type the e-mail address that you want to add to your Blocked senders list.
- 5 Choose **Add**.

Adding safe senders

To make sure that e-mail from people you know is not accidentally sent to the Junk mail folder, you can add them to your Address book—or to your Safe senders list.

If an e-mail address is in your Address book or on your Safe senders list, messages from that address will always arrive in your Inbox. In addition, these messages will not be labeled with a red question mark, and images sent inside of them will appear automatically.

Many people like to put friends and family in their Address book and reserve the Safe senders list for e-mail addresses that send out newsletters and promotions that they are interested in. To learn more about the Address book, turn back to page 13.

To add an e-mail address to the Safe senders list

1. Choose **Settings** from anywhere in Mail.
2. Choose **Junk mail**.
3. Choose **Safe senders list**. The Safe senders list appears.
4. Choose **Add New**.
5. Type the e-mail address of the person you want to add, and then choose **Add**. That person is added to your Safe senders list.

Browsing the Web and using Search

Browsing the Web and using Search

Imagine a library bigger than any building can hold, a world-wide shopping mall open 24 hours a day, a global newsroom, and an international town square where anyone can make their views known. Combine these things and more and you have the World Wide Web.

You can browse and explore the Web on your own or you can use Search to find what you want. It's up to you.

The Web is made of millions of Web sites. Each site, like a book, can have hundreds of Web pages.

What makes the Web so much fun is the way that many of these pages are linked together. These links take you to different pages. Most of the time, links appear as underlined or differently colored text that you can choose. Often, links appear as buttons on a Web page. You can easily spend hours browsing linked pages. This is also known as surfing the Web.

In this section, you'll learn about browsing and searching the Web. To get more information about browsing or searching, choose **Help** on the home page.

Going to a Web site you know

Many organizations now put their Web addresses in their ads or on business cards. If you know the Web address of a site that you want to visit, you can easily go to it.

There are three ways to go to a Web site you know

- On the MSN TV home page, type the Web site address in the box near the bottom of the page.
- In Search, type the Web site address in the box at the top of the page.
- When you're anywhere on MSN TV, press the **Type www** key on the keyboard, and then type the Web site address in the box that appears. This is usually the handiest way.

For example, here's a Web address. Press the **Type www** key on your keyboard, type the address in the box that appears, and then choose **Go**.

<http://www.ancestry.com>

Tip When using **Type www**, you only have to type the part of the address that comes after www. MSN TV will take care of the rest.

Finding information with Search

There are millions of Web pages. To find exactly what you want, you have to be specific.

If you called Directory Assistance and asked for Joe's phone number, you'd be asked for more information. You'd need Joe's last name, and at least the city where he lives. The more information you had, the better Directory Assistance could help you. Searching the Web works much the same way.

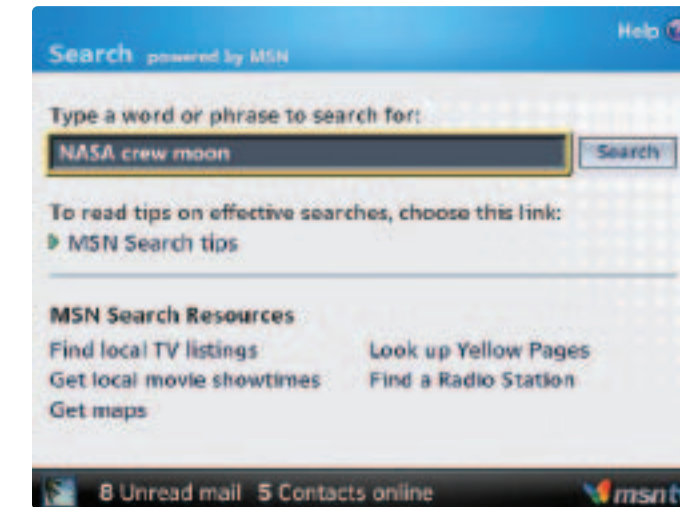
There are four ways to search on MSN TV

- On the MSN TV home page, type the words or phrase you want to search for in the Search box near the bottom of the page.
- On the Search page, type the words or phrase you want to search for in the box at the top of the page.
- On the search results page, type the words or phrase you want to search for in the box at the bottom of the page.
- When you're anywhere on MSN TV, press the **Search** key on the keyboard. This will take you to the Search page.

Narrowing down a search

If your search returns too many results, use more keywords to help narrow it down.

Try this search yourself: look for information about the first crew to land a spacecraft on the moon. In this exercise, you'll learn how to narrow down a search.



- 1 Type **moon** in the Search box on the home page, and then choose **Go**.

You'll get lots of listings on the results page. Since moon is a fairly common word, it's found on thousands of Web pages. You'll see descriptions of some of these pages on the results page.

- 2 To narrow down your search, add some more information.

Because you know you want to find information on the crew that went to the moon, type **crew** and **moon** in the Search box at the bottom of the results page. You'll still get many listings on the results page.

- 3 Make your search even more specific. Type **NASA**, **crew**, and **moon** in the Search box.

This time, you get more relevant results.

- 4 If you scroll down the results page, you should be able to find information about the Apollo team. To go to a particular Web page, choose it from the list.

Searching for a phrase or name

Often, you may want to look up a phrase or a complete name. To make sure Search looks for the exact phrase or name, put quotation marks around it.

“New York State”
“stepping stones”
“interest rates”

When you put a phrase or a complete name in quotation marks, you tell Search to look only for results that have those exact words in that order, and not results that are close to it, that have only a few of the same words, or have the words in a different order.

Here are some other searches you might want to try

- Look up the name of your high school to see if you can find information about your former schoolmates or how the school has changed since you were a student there. (You may need to include both the name of the school and the city.)
- Try to find a few different recipes for your favorite dish or dessert.
- Search for the town or city you currently live in to see if you can find information on its history.

Favorites

Favorites

When you find a Web page you like and know you'll want to return to, you can save it as a favorite so you can get back to it quickly, without having to search or browse for it again.

For example, you might want to save as favorites the Web sites for your local library, a nearby national park, and a resort you dream of visiting.

You can then go to your favorite sites by choosing Favorites from the home page, or by using the Favorites keys on your keyboard.

You can also set up shortcuts to three of your favorite Web sites so you can return to them simply by pressing a key on your keyboard.

In this section, you'll learn how to save and organize favorites.

To learn more about saving Web pages as favorites, or other ways you can organize your favorites, choose **Help** from any page in Favorites.

Saving favorite Web sites

Saving a Web page as a favorite is easy.

You'll probably find that you visit some sites regularly. You may want to keep current on news from your home town, or you might want to check the weather on the golf course every morning.

To save a Web page as a favorite

- 1 Go to the Web site you want to save as a favorite.
- 2 Press **Save Fav** on your keyboard
- 3 On the panel that appears, choose **Save**.

You see a confirmation that the favorite has been saved.

To see your list of favorites at any time, press **Favs** on the keyboard.



Organizing your favorites

After you've used the Web for awhile, you may find that you have many favorites. You can create folders to organize them.

The folders you create can have any theme or subject you choose. For example, you can create a folder devoted to your favorite online stores so you can quickly do comparison shopping.

To create a favorites folder

- 1 Go to Favorites by pressing the **Favs** key on the keyboard or by choosing **Favorites** on the home page.
- 2 Choose **Organize**.
- 3 Choose **Add a folder**.
- 4 Type a name for the folder, and then choose **Add**.
The new folder is added and the main Favorites page appears. Now that you have a new folder, you can move your favorites to it.

To move your favorites

- 1 On the Favorites page, choose **Organize**.
- 2 On the Organize page, choose **Move favorites**.
A page showing your favorites appears.
- 3 Check the boxes next to the favorites that you want to move.
- 4 Choose **Choose a Folder**.
- 5 Choose the folder you want to move the favorites to.
- 6 Choose **Continue**. Your favorites are moved.

Creating shortcuts to your favorites

If you create a shortcut to a Web page, you can get there by pressing just one key on your keyboard. Setting up a favorites shortcut is similar to assigning a favorite radio station to one of the buttons on your car radio.

To create a shortcut to a Web site

- 1 Go to the Web site you want.
- 2 Press one of the **Fav #** keys on the keyboard. The **Set Shortcut** page appears.
- 3 Choose **Set Shortcut**.
You see a confirmation that you've successfully set up the shortcut. Shortcuts that aren't already in your favorites list are automatically added to it.

To change a shortcut

- 1 Go to the Web site that you want to be a favorite.
- 2 Press and hold down the **Fav #** key that you want to change. A notice appears asking you if you want to change it.
- 3 Choose **Change Shortcut**.

Messenger

Messenger

Passing a note to a friend is perfectly OK on the MSN TV service. With MSN Messenger, you can send real-time, instant messages to your online contacts.

Your online contacts can send instant messages back to you, too. Instant messaging is quicker than an e-mail—you can see your contact's response on your screen as soon as they type it.

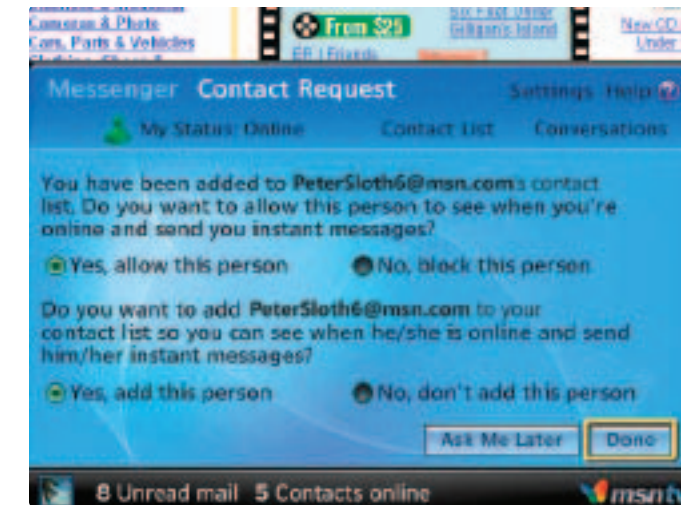
This section shows you how to make someone a Messenger contact, reply to someone who wants to make you a contact, and exchange instant messages.

If you want more information, choose **Help** from anywhere in Messenger.

Exchanging instant messages

Before you begin exchanging instant messages with someone, you need to make that person a contact.

You can add anyone who uses MSN Messenger as a contact. Anyone can use MSN Messenger as long as they have a .NET Passport or an e-mail address that ends in hotmail.com, msn.com, webtv.net, or passport.com.



To make someone a contact

- 1 Go to Messenger by pressing the **Msgr** key on the keyboard or by choosing **Messenger** on the home page.
- 2 On the contact list page, choose **Add a Contact**.
- 3 Type the e-mail address of the person you want to add as a contact, and then choose **Add**.
You see a confirmation; the person is sent a contact request.

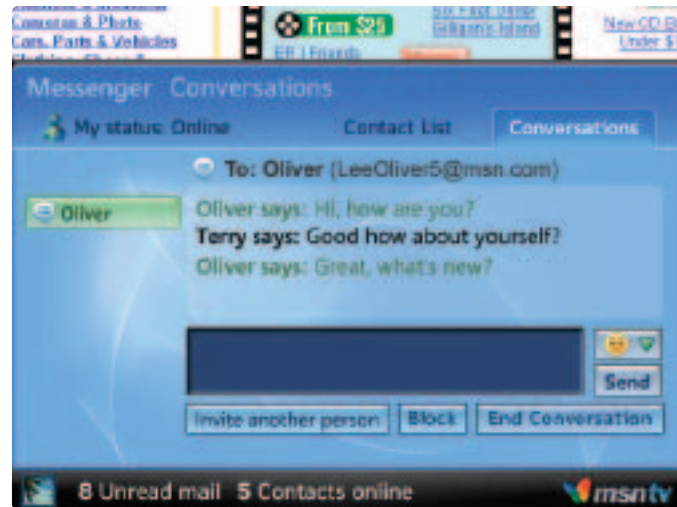
To reply to someone who wants to make you a contact

- 1 Go to Messenger by pressing the **Msgr** key on the keyboard or by choosing **Messenger** on the home page.
You see the contact request.
- 2 On the contact request page, choose whether you want to allow the person to see when you're online and to send you instant messages.
- 3 Choose whether to add the person to your contact list so that you can see when they're online and can send them instant messages.
- 4 Choose **Done**.


Starting instant message conversations

Don't be shy. Start a conversation!
You can have a conversation with any contact who is currently online.

You can talk to one person or carry on several conversations at the same time.



To start a conversation

- 1 From anywhere in Messenger, choose **Contact List**.
- 2  Choose an online contact. Online contacts appear in your contact list with this green symbol.
- 3 The conversation page opens.

Type your message in the box at the bottom of the page, and then choose **Send** or press **OK** on your keyboard.

Your message will appear in the conversation box at the center of the page. Any messages your contact sends will also appear here.

You can type as many messages as you want.

- 4 When you're done with your conversation, choose **End Conversation**.

Tip You can add graphics, also known as emoticons, to your messages. Choose the smiling face to see the emoticons that are available and to select the one you want to use.

To start another conversation

- 1 Choose **Contact List**.
- 2 Choose the online contact you want to have a new conversation with.
- 3 The conversation panel opens. On the left side of the panel, you see the name of the contact you just chose, as well as the name of the contact you are already having a conversation with.
- 4 To switch between conversations, choose the name of the person you want to talk to.



You can do other things on the MSN TV service, such as surf the Web or read an e-mail message, while you have a conversation in Messenger. When someone sends you an instant message, you'll see an alert at the bottom of your screen.

To return to your conversation at any time, press the **Msgr** key on your keyboard.



Blocking people in Messenger

If someone you don't know or don't want to communicate with tries to contact you with Messenger, there are a few things you can do.

You can block the person during a conversation or in the context of a contact request. You can also add the person directly to your Block list in Messenger settings.

People you've blocked in Messenger can't see when you're online and can't send you instant messages.

To block someone during a conversation

- 1 Choose **Block** at the bottom of the page.
- 2 You see a page asking you to confirm that you want to block the person. Choose **Yes, Block**.

The person is added to your Block list.

To block someone who has sent you a contact request in Messenger

- 1 On the contact request page for this person, choose **No, block this person**, and then choose **No, don't add this person**.

You will not appear on the person's contact list, so they will not be able to see when you are online and they cannot send you instant messages.

The person will not appear on your contact list, so you will not be able to see when they are online and you cannot send them instant messages.

To add someone directly to your Block list

- 1 Go to Messenger by pressing the **Msgr** key on the keyboard or by choosing **Messenger** on the home page.
- 2 Choose **Settings**.
- 3 Choose **Edit your Allow and Block lists**.
- 4 From your Allow list, choose the name of the person you want to block, and then choose **Continue**.
- 5 On the following page, choose **Block**, and then choose **Save Changes**.

Settings and Account

Settings and Account

Settings and Account let you make changes to your setup and get information about your MSN TV service.

You can also do things such as add a user, set user restrictions, and view your billing information. You can even control the size of the text that you see on Web pages.

This section provides an overview of a few of the things you can do in Settings and Account. To learn more, choose **Help** from any page in Settings or Account.

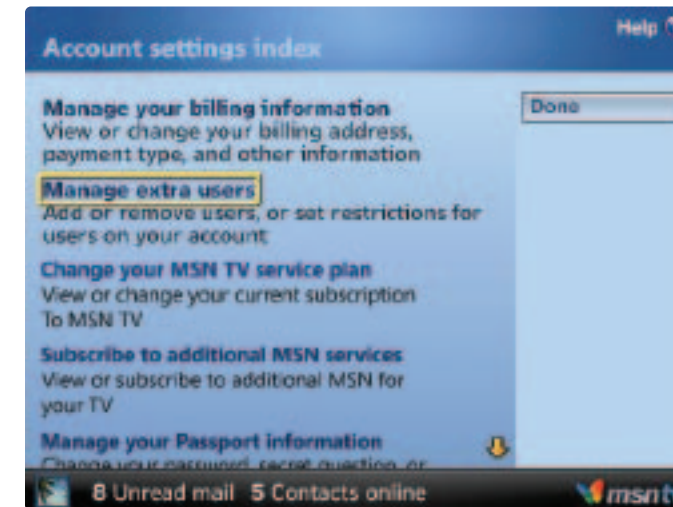
Adding users to your MSN TV account

When you signed up for MSN TV, you created an account. You can add up to 10 other users to that same account at no additional charge.

Each user gets a unique e-mail address, password, contact list for Messenger, Favorites list, and other personal settings.

To add a user

- 1 Sign in to the MSN TV service as the primary user (the user you created when you registered).
- 2 On the home page, choose **Account**.
- 3 On the Account settings index page, choose **Manage extra users**.
- 4 Choose **Add a User** and follow the instructions you see.



Setting user restrictions for a child

Are you concerned about a child's use of the Internet? You can limit their access by setting user restrictions on their MSN TV account.

When you create an account for a child under 13, the account automatically has these settings:

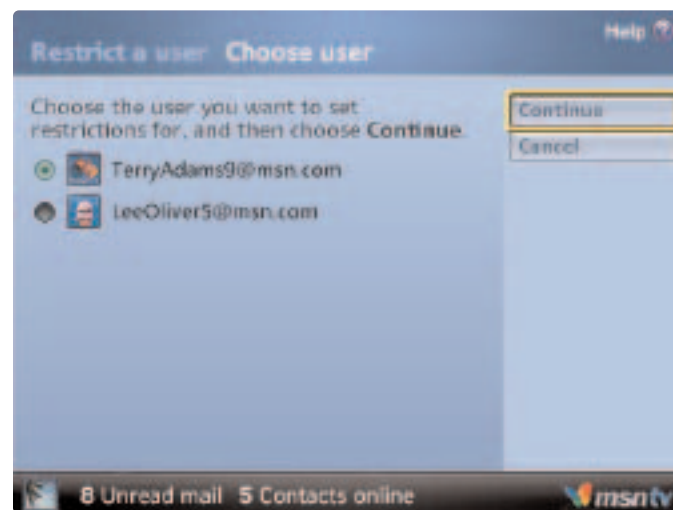
- [Web access is limited to help prevent the child from accessing Web pages with mature content](#)
- [Mail is turned on](#)
- [Messenger and Chat are turned off](#)

If you choose, you can turn off the Web surfing restriction or prevent access to Mail.

Teach children never to give out personal information to anyone online and to use common sense when surfing the Web and using e-mail.

To set or change user restrictions

- 1 [Sign in to the MSN TV service as the primary user.](#)
- 2 [On the home page, choose Account.](#)
- 3 [On the Account settings index page, choose Manage extra users.](#)
- 4 [Choose Restrict a User and follow the instructions you see.](#)



Making Web pages easier to read

You can easily change the size of the text you see on Web pages. You might want to make the text size larger for easier reading or smaller so that you can see more text on your screen at one time. You can also make Web pages easier to read by using the **Resize Page** key on your keyboard.



To change the text size on Web pages

- 1 [In Settings, choose Web appearance and security.](#)
The Web appearance and security page appears.
- 2 [Choose Change your text size and follow the instructions you see.](#)

Note You can also use the **Text Size** – or + buttons on your keyboard (shown at left) to change the text size of Web pages while you're viewing them.

To resize a Web page

- 1 [When you're on a Web page, press the Resize Page key on your keyboard.](#)

The size of the page may change. This can make certain parts of the page easier to view.

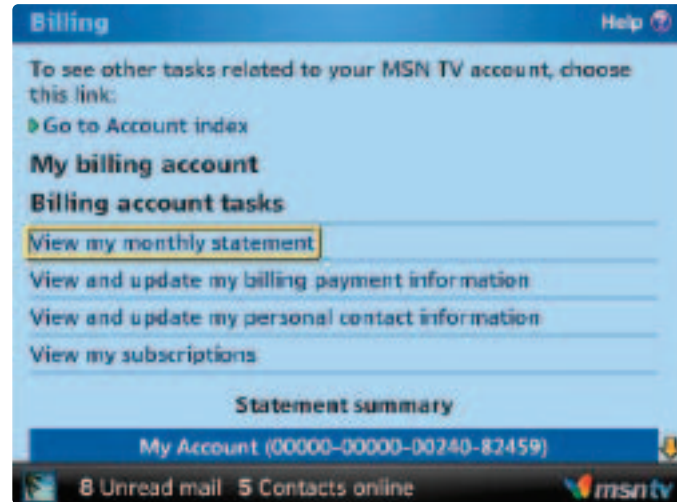
If you resize a Web page, you may need to use the left and right arrow keys on your keyboard to see all of the page's contents.

- 2 [To return a Web page to its original size, press the Resize Page key again.](#)

Note **Resize Page** does not work on all Web pages.

Viewing your MSN TV billing information

You can review billing information for your MSN TV account at any time.



To view your billing information

- 1 Sign in to the MSN TV service as the primary user. (the user you created when you registered).
- 2 On the home page, choose **Account**.
- 3 On the Account settings index page, choose **Manage your billing information**.

The Billing page appears. Make sure that you scroll down to the bottom of the page to see all available information.

On this page you can

- View your monthly statement
- View and update your billing payment information
- View and update your personal contact information
- View your subscriptions

Videos

Videos

Video clips and live broadcasts make the Web come alive with an amazing variety of content. MSN TV plays these videos and brings you hundreds of others every day.

With the MSN TV service you can enjoy Windows Media® content on your TV and home entertainment system. This section shows you how to find video content on the Web and how to use the Media Player.

Video can be divided into two kinds—streaming and non-streaming. “Streaming” is a way to transfer content steadily and continuously. Streaming video gets displayed as it comes in. Streaming content works best for high-speed Internet connections (like cable or DSL). People connecting over phone lines can access this content, but it can be frustrating to do so.

Non-streaming video means that you must save the whole video before you can watch any of it. The amount of time it takes to get the video depends upon how long the video is and how fast your Internet connection is.

There are lots of places on the Internet to find Windows Media-compatible videos.

To find video content

- Press the **Videos** key on your keyboard.
- Choose **Entertainment** on your MSN TV home page.
- Friends and family can also send you video clips in your e-mail. When you read an e-mail with a video clip attached, simply choose the attachment and press **OK**. Windows Media Player will open the video clip automatically.
- Press the **Search** key on your keyboard. In the text box, type video or Webcast and the content you’re looking for. Use lots of keywords.
- Go to the Web site of a favorite news program, movie theater or movie studio and look for clips there.
- When you find video clips, choose content for Windows Media Player. QuickTime and Real Video formats are not supported.

To learn more about getting and watching videos with your Internet & Media Player, press the **Videos** key on your keyboard, and then choose **Help**.

Watching videos

In addition to videos on the Internet, you can watch videos stored on a home computer or USB flash drive.

To watch videos already on your home network

- When your Internet & Media Player is part of your home network (see the Setup Guide to learn how to do this), you’ll see a list of shared videos on MSN TV whenever you press **Videos** on the keyboard.
- When you’re signed in, look for the **Home Media: Video** link after you press **Videos**. Choose that link, and then select the video you want to watch from inside your home network.

To watch videos stored on a USB flash drive

- 1 Plug your USB flash drive (sold separately) into one of the USB ports on the back of the Internet & Media Player. The videos should be in ASF, MPEG, or WMV format.
- 2 Press **Videos** on your keyboard. If you’re not signed in to MSN TV, you then choose the link to the USB flash drive (also known as a **USB Storage Device**).

When you are signed in to MSN TV, press **Videos**, and then choose the **Home Media: Video** link to access the videos on your flash drive.

- 3 Find the clip you want to play and choose it. You can open folders by choosing them.

To play several clips back-to-back, mark their check-boxes and choose **Play**. The clips will play in Windows Media Player. When you’re finished, choose **Done**.

Using Windows Media Player

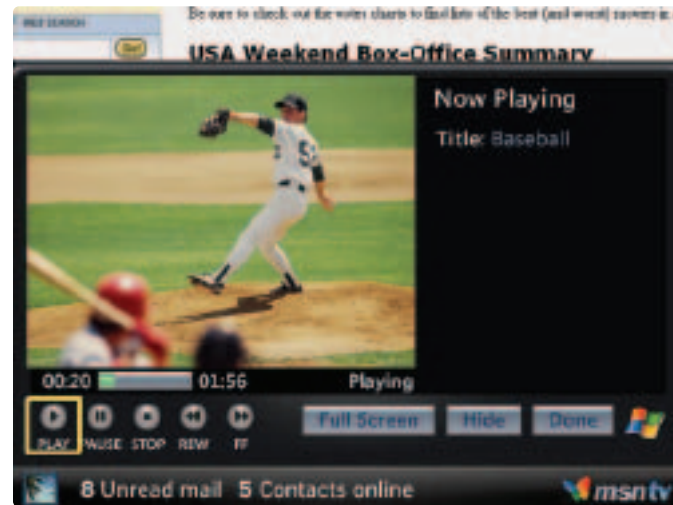
In a movie theater, a projectionist runs the projector so that you can relax and watch the movie. On MSN TV, the Media Player is your projectionist. It's always ready to play video clips and music whether you select these from a Web page, an e-mail, or your home network.

When you choose a Windows Media-compatible music, video, or radio link, the Media Player opens automatically. Its controls work something like those on a VCR or a CD player. You can choose Play, Pause, or Stop.

Media files (video or audio) play differently depending on how you're connecting to the MSN TV service, how large the file is, and how much traffic there is on the Web site that provides the file.

If you are connecting to MSN TV over a phone line, look for media files that play at 28k, low speed, or Narrowband speed. Choosing a higher speed may cause files to play slowly or incompletely.

While music or videos play, broadband users can do other things, such as surf the Web or read e-mail. Press the **Player** key to hide the Media Player. Press **Player** again to bring it back.



Music and radio

Music and radio

Some Web sites let you listen to music clips and radio broadcasts. And there's a lot more than just the latest pop hits. You can find Web sites that feature all kinds of music, including country, jazz, classical, blues, religious and swing.

Many radio stations broadcast on the Internet. Since these radio stations aren't limited by antenna reception, you can listen to stations based all over the world.

Other organizations and companies put out special audio or video programming as well. These are often called Webcasts: companies put presentations into Webcasts, and universities may use them to show guest lectures.

The MSN TV service uses Windows Media Player to play both audio and video content. Learn more about the Windows Media Player by turning to page 44.

To learn more about listening to music, refer to the **Music** section of **Help**.

There are lots of places on the Internet to find music. Here are some ways to find things to listen to.

To find audio content

- Press the **Music** key on your keyboard.
- Choose **Entertainment** on your MSN TV home page.
- Friends and family can also send you audio clips in your e-mail. When you read an e-mail with a compatible audio clip attached, simply choose the attachment and press **OK**. Windows Media Player will open the clip automatically.
- Press the **Search** key on your keyboard. In the text box, type audio (or music) and the specific kind of content you're looking for. Use lots of keywords to narrow down your search.
- Try going to the Web site of a favorite news program or radio station and look for clips there.
- When you find audio clips, choose content for Windows Media Player. QuickTime and Real Audio formats are not supported.

Listening to music

In addition to getting music from the Internet, you can listen to music stored on a household computer or USB flash drive.

To listen to music already on your home network

- Once you've setup your home network (see the Setup Guide to learn how to do this), you'll be able to listen to shared music on your TV whenever you press **Music** on the keyboard. When you're not signed in to MSN TV, you can access these files in the area called **Music on home network**.
- When you are signed in, the **Music** key will take you to a page that also lists radio stations. Choose **Listen to music from your home network or other devices** and look for the songs you want to listen to in the home network section.

To listen to music stored on a USB flash drive

- 1 Plug a USB flash drive (sold separately) into one of the USB ports on the back of the Internet & Media Player.
- 2 Press **Music** on your keyboard. If you're not signed in to the MSN TV service, you then choose the link to the USB flash drive (also known as a **USB Storage Device**).

When you are signed in to MSN TV, press **Music** and then choose the link to **Listen to music from your home network or other devices**. Choose **USB Storage Device** under the heading **Music on memory card**.

- 3 Choose the song you want to play. You can open folders by choosing them.

To play several songs back-to-back, mark the checkboxes next to them and choose **Play**. The music will play in Windows Media Player. When you're finished, choose **Done**.

Tuning in to an MSN TV radio station

MSN TV gives you free access to dozens of Internet-based radio stations. With MSN Radio Plus, you can hear even more.

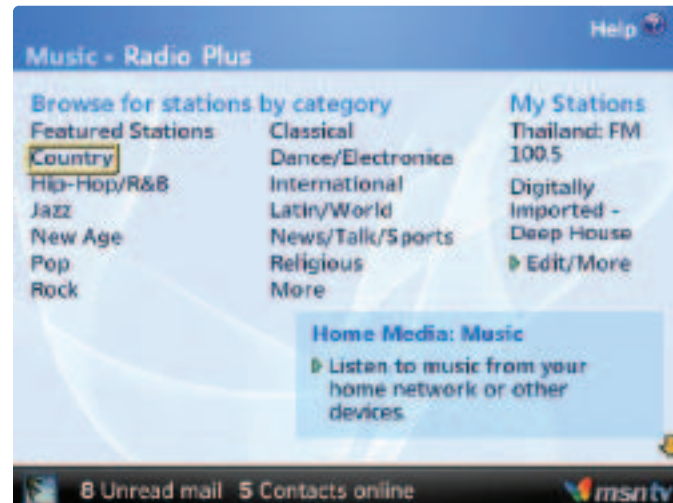
You can play radio stations using either a dial-up or a broadband connection, but a broadband connection generally provides higher quality. When you have a broadband connection, MSN Radio Plus comes included for the primary user (the person who signed up for the MSN TV account). Dial-up users can also get MSN Radio Plus for a low-cost monthly subscription fee.

To play an Internet radio station

- 1 Choose **Music** from the home page or press **Music** on your keyboard. (You must be signed in to the MSN TV service to use Internet radio.)
- 2 A list of categories will appear. Choose one that looks interesting.
- 3 Inside each category is a list of stations. Choose a station you would like to listen to and press **OK**. The station will begin playing in Windows Media Player.

- 4 The Windows Media Player controls let you pause a selection and resume playing it later. On some stations, you can also skip songs by pressing the fast-forward button.

You can hide the Media Player and play a station in the background while you use other parts of MSN TV like Mail or Photos. Press the **Player** key on your keyboard to hide the Media Player. Explore MSN TV while the Media Player is hidden—just press **Player** to bring the station to the front of your screen.



Photos

Photos

It's always nice to get pictures of someone you care about. With MSN TV, your friends and family can e-mail you their photos, and you can view the photos on your TV.

If you have a digital camera and a compatible memory card reader, you can send your photos to others, too.

What you'll need

You'll need these items to view, send, and print your own photos.

- A digital camera (sold separately)
- A compatible USB memory card reader (sold separately)
- A USB cable (sold separately)

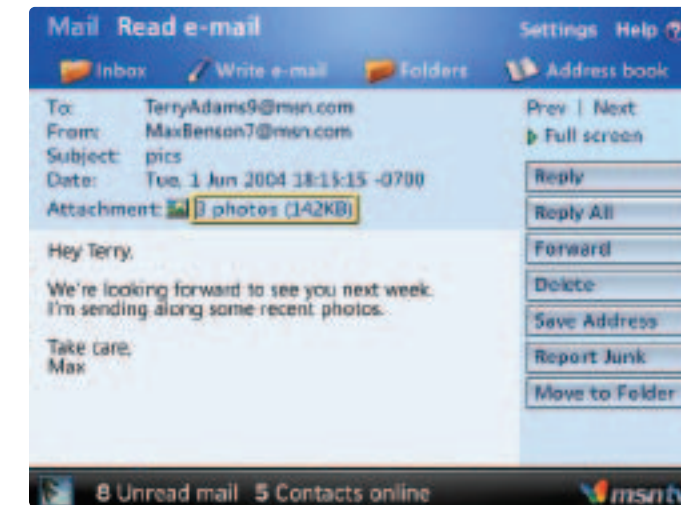
To find out which memory card readers are compatible with your Internet & Media Player, press the **Photos** key on your keyboard and choose **Help** on the Photos page. Once you have a memory card reader, all you need to do is connect it to one of the USB ports on the back of your Internet & Media Player.

To learn about your camera and its memory card, see the documentation that came with the camera. To learn about your card reader, see the documentation that came with it.

This section is an overview of viewing and sending photos. To learn more about using the Photos feature, see Help.

Receiving and viewing photos in e-mail

When you get an e-mail with a photo attached, a paper clip appears to the left of the e-mail message in your Inbox.



To open and view photos you receive in e-mail

- 1 Choose the e-mail with the photos to open it.
The e-mail opens in a new page. Below the date, you see a small picture icon and information about the pictures that are attached (see the picture to the left for an example).
- 2 Choose this information to open the photos.
The photo viewer opens. Here, you can print, view a slideshow, or add photos to an album.
- 3 Choose **Done** when you're ready to go back to the e-mail message.

If you have a compatible printer connected to your Internet & Media Player, you can print photos from your memory card, e-mail, or home network. See the Printing section on page 55 for more information.

Viewing and sending your own photos

You can store photos on a household computer or memory card and use your Internet & Media Player to view and send them.

To view photos from your home network

- 1 Once you've set up your home network (see the Setup Guide to learn how), you'll see shared photos whenever you press the **Photos** key. You can access these files in the **Photos on home network** area.

Another way to access photos is by attaching a memory card reader to the Internet & Media Player.

To view photos on a memory card

- 1 Insert the memory card into your card reader. Be careful to insert it according to the documentation that came with your card reader.

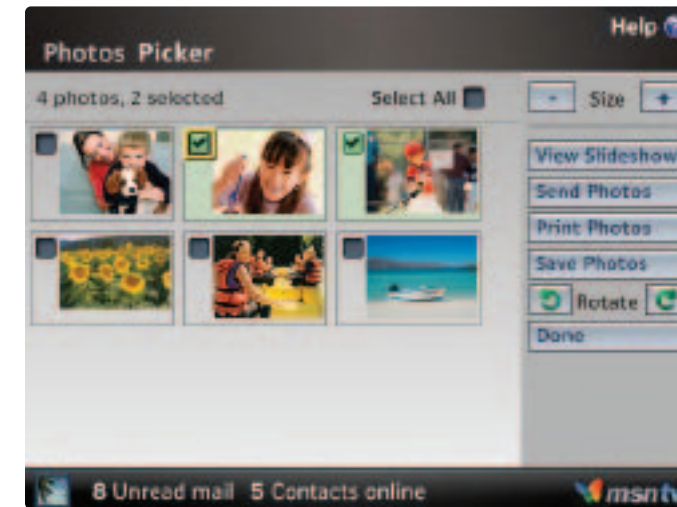
A message appears on your screen confirming that you have inserted the memory card and indicating how many photos are on the card.

- 2 Choose **Photos** to view these photos.



To see a slideshow of your photos

- 1 On the Photos page, mark the checkboxes of the photos you would like to see, and then choose **View Slideshow**. The slideshow starts. After 15 seconds, the controls are hidden.
- 2 To end a slideshow, choose **Done**. If the controls are hidden, press **OK** on your keyboard to see the slideshow controls, and then choose **Done**.



To send a photo in an e-mail message

- 1 Press **Photos** on your keyboard to view your photos. If you've inserted the memory card into your card reader, choose the card reader from the **Photos on memory card** section.
- 2 To select a photo to send, mark the checkbox to the left of it.

You can send more than one at a time, so be sure to press the **Page Down** key to see all of your photos.

- 3 When you're ready, choose **Send Photos**. The Write e-mail page appears.
- 4 Type the e-mail address of the person you're writing to, type the subject of your mail, and then type your message. When you're finished, choose **Send**.

Saving photos and building albums

Photo albums allow you to store up to 100 photos on your Internet & Media Player for viewing any time.

To save photos in albums

- 1 One of the options you have when you're looking at photos that come in e-mail attachments is to **Save Photos**. Mark the checkboxes of the photos you wish to save, and then choose the **Save Photos** button.
- 2 Now you'll be able to save the photos in an album. If you already have a photo album that you want to save it in, just choose that album and choose **Continue**.
If you would like to save the photos to a new album, type a **New album name**. Choose **Continue**.
- 3 Your photos will be saved and you'll be able to see them by choosing the **View Album** button. Choose **Done** if you would like to go back to the e-mail photo viewer. Choose **Done** again to return to the original e-mail with the attachment.

To view photos inside albums

- 1 Press the **Photos** key on your keyboard.
- 2 Choose **View Albums**. A list of albums appears.
- 3 Choose the album that has the photos you would like to see. This is also the page where you can **Add an Album** (just choose that option). To rename an album



Printing

Printing

You can print all sorts of things when you connect a compatible printer to your Internet & Media Player. For example, you can print an important e-mail, a favorite photo, or a notable Web page.

This section covers connecting your printer and printing. For more information, choose **Help** on the home page.

What you'll need

Printing requires the following items (all sold separately).

- A printer that's compatible with MSN TV
- A USB cable long enough to go from your Internet & Media Player to your printer
- Paper and ink for the printer

You don't have to worry about installing anything, as your Internet & Media Player already has the programs it needs to support printing.

Where to find compatible printers

In Help, there's a list of printers that are compatible with MSN TV. To see this list, press the **Print** key on your keyboard, and then choose **See Printers List**.

Connecting your printer

Connecting your printer to the Internet & Media Player is easy.

To connect your printer

- 1 Turn off your Internet & Media Player and printer.
- 2 Connect the printer's USB cable to the printer.
- 3 Connect the other end of the cable to one of the two USB ports on the back of the Internet & Media Player.

It's OK if the other USB port is connected to another device. It's also OK if it isn't connected to anything.
- 4 Turn on your Internet & Media Player and then turn on your printer.



How to print

Using the Print panel, you can print most things you see on your screen.

There are two ways to get to the Print panel on MSN TV

- Press **Print** on your keyboard.
- Press **Menu** on your keyboard, and then choose **Print** on the Menu panel.

Depending on the model of your printer, it may take a minute or so for printing to start. While you're printing, the Internet & Media Player is busy doing that task and can't do anything else.

See **Help** for more information.

To print photos from e-mail

1. Open and view the photo attachment.
2. Select a photo you want to print by marking the checkbox to the left of it.
3. After you've checked all the photos you want to print, choose **Print Photos**.

To print photos saved to the Internet & Media Player

1. Press the **Photos** key on your keyboard.
2. Choose **View Albums**.
3. Choose the name of the album with the photos you would like to print.
4. Select a photo for printing by marking the checkbox to the left of it.
5. After you've checked all the photos you want to print, choose **Print Photos**.

Improving your safety and security online

Improve your safety and security online

In a car, you buckle your seat belt for safety. You lock your doors for security. When you go online, there are also simple things that you can do to help keep yourself, your personal information, and your family safe and secure.

First and foremost, be careful about giving out personal information to people or Web sites that you don't know. Sometimes, people may ask you for personal information in an e-mail or an instant message. They may even pretend to be officials of a business. Use caution and common sense.

How MSN TV helps keep you safe

How MSN TV helps keep your information safe

When you register for the MSN TV service, you give us your name, address, phone number, and billing information. We use this information to create your MSN TV account, including your .NET Passport. In addition, we use your ZIP code to provide local information on the home page and in the News and Weather centers. You can choose a different city any time by choosing **News** or **Weather** on the home page.

We do not rent, sell, or give your information to any company outside of Microsoft without your permission. We use state-of-the-art online encryption to help ensure that the information you give us during registration remains safe and secure.

The MSN TV Privacy Statement provides more detail on how we use your information and the steps we take to help ensure your online security. To read the MSN TV Privacy Statement at any time, choose **Account** from the home page, and then choose **Review agreements and policies**.


How MSN TV helps keeps you safe from viruses

Since your Internet & Media Player doesn't have a hard drive, it's essentially immune from viruses, or malicious computer programs people sometimes send through e-mail. In addition, the e-mail program we use has built-in virus protection. You don't need to worry about your Internet & Media Player catching a virus.

Safeguarding your information on Web sites

Many Web sites give you the chance to sign up for newsletters, make purchases, or get information that's customized to your interests. Before you give information to a Web site, you should always check to see if the site is secure. A secure site electronically encrypts the information that you send, so that no one can "eavesdrop" on it.

Here's how to determine if a site is secure

-  Look for a padlock at the bottom of the screen when you're on the Web site.
- Check to see that the Web address for the page begins with https (the s after the p stands for secure). To see the Web address, press **Menu** on your keyboard or remote.

Make sure that you see both of these—a padlock and a Web address for the page that begins with https—before you provide sensitive personal information to a Web site.

Using the keyboard and remote control

The keyboard



Here's an overview of the keys on your MSN TV keyboard.

- A Home** Press to go to the home page.
Mail, Msgr, Search, Photos
Press to use these MSN TV features.
- B Videos, Music** Press to go to video or audio content.
Player Press to use Media Player.
- C Fav, Save Fav, Fav #1, 2, 3**
Press these keys to see or save favorites.
- D Menu** Press to see a list of things you can do on any page.
Recent Press to see a list of recently viewed pages.
Type www Press and type a Web address to quickly go to a Web page.
Back Press to return to the previous page.

- E Jump to Top** Press to go to the top of a Web page that is too tall to fit on the screen.
Page Up/Page Down Press to move the page if it is too long to fit on the screen.
- F Arrow keys** Press these keys to move the yellow box around the screen.
- G OK** Press to choose an item highlighted by the yellow box.
- H Resize Page** Press to change the size of Web pages to make them easier to see or to help them fit on your screen.
Refresh Press to get the very latest version of the Web page you're viewing.
Print Press to print.
- I Text Size** Press to change the size of the text on the Web page you're viewing.

The remote



Here are the basic functions of the remote control.

You can use these buttons to control MSN TV and your Internet & Media Player.

- A MSN Power** Press to turn the Internet & Media Player on and off.
- B Home** Press to go to the home page.
- C Favs** Press to see your Favorites list.
- D Recent** Press to see a list of recently viewed pages.
- E Back** Press to return to the previous page.
- F Navigation buttons** Press these keys to move the yellow box around the screen.
- G OK** Press to choose an item highlighted by the yellow box.
- H Page Up** Press to move the page up.
- I Page Down** Press to move the page down.
- J Menu** Press to see a list of things you can do while visiting a Web page.
- K Numbers** Use these to control your TV if you've programmed your remote control.

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