

IOMEGA ZIP 100 USER MANUAL



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- [How to Install Without a CD-Rom Drive](#)
- [Operating Your Zip](#)
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iomega®



USB drive

User's Guide

- *Getting Started*
- *Operating Your Zip® Drive*
- *Zip® Tips*
- *Iomega Software*
- *Using Zip® Disks*
- *Troubleshooting*
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<http://www.iomega.com>

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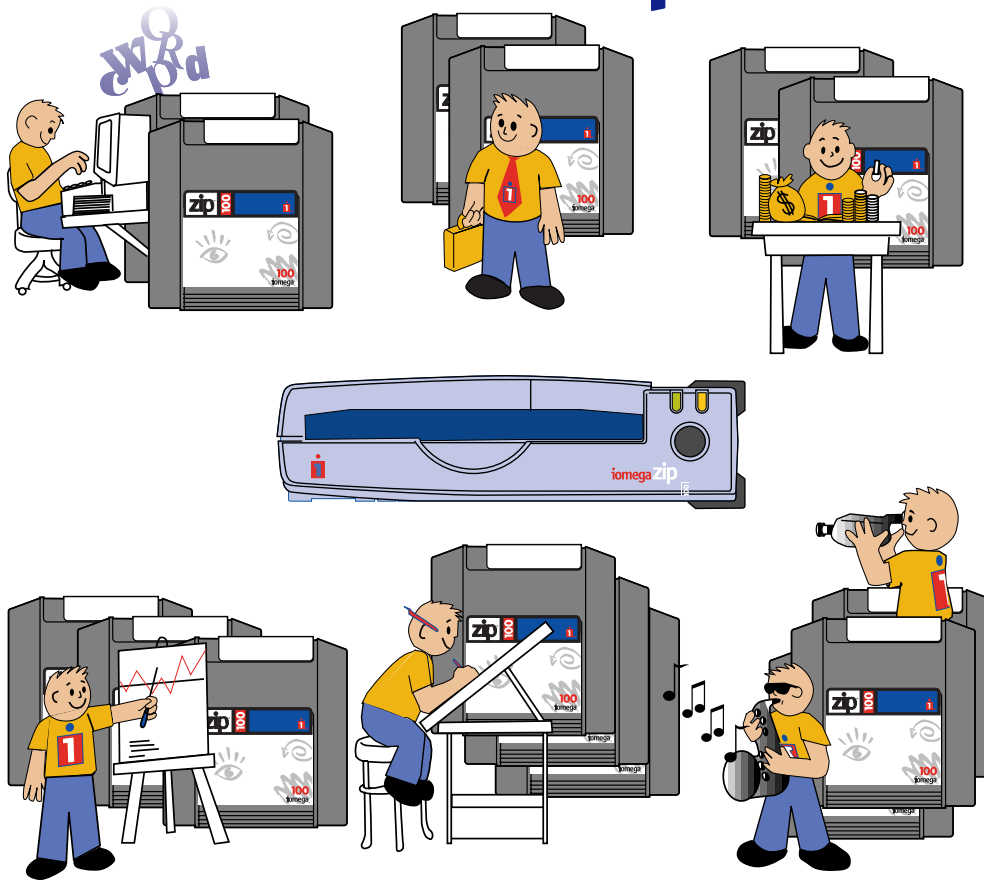
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Welcome to Zip® Drive!



Here's how to get started using your new drive and software:

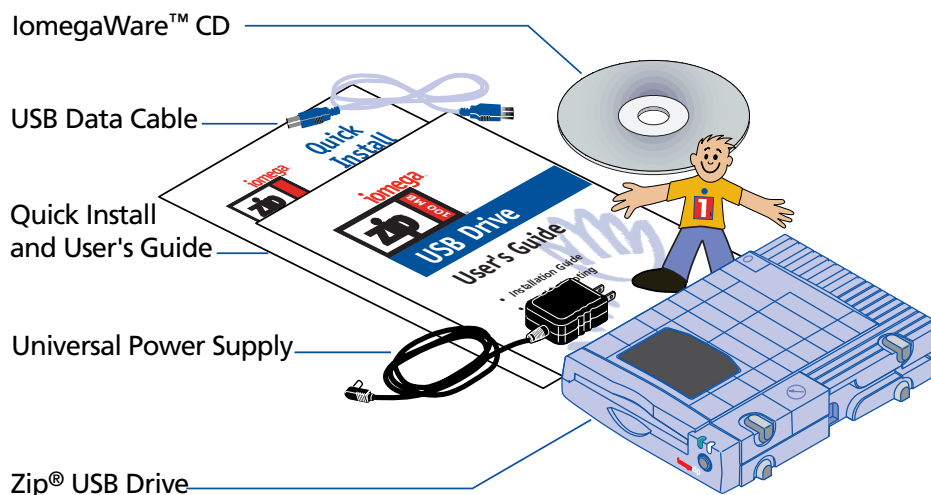
- 1** Install the iomega software and your Zip® drive using the **Quick Install** instructions or see pages 4 through 8.
- 2** Check the **User's Guide** section, starting on page 9 for information on using your Zip® drive and iomega software.
- 3** Insert a Zip® disk and start using your new Zip® drive to:
Expand your computer storage – 100MB at a time... **Move** your work to different locations and computers... **Back up** your hard disk quickly and easily... **Create** a multimedia library... **Store** large scanned or downloaded files... **Organize** large amounts of information... **Take** work home or on the road... **Design** and demo multimedia presentations... **Use** one disk per account, project, or client... **Password protect** sensitive information... **Archive** old files and e-mail messages... **Share** large files with co-workers, clients, friends, and service bureaus... **Keep** financial and business records safe and secure... **Collect** stuff from on-line services without filling up your hard drive... **Store** and run all your games... **Save** absolutely anything you don't want to throw away.

Getting Started

The Zip® USB drive is designed for use on:

- Apple® iMac®
- Pentium 100 or higher running Windows 98 with a USB connection

1 Unpack the Zip® USB drive and accessories.



■ **NOTE:** A 100MB Zip® disk is not included and will need to be purchased in order to use your Zip drive. For maximum reliability, use only Genuine 100MB Zip® disks. ■

2 Install the Iomega Software.

■ **IMPORTANT!** Installing the Iomega software package installs the drivers needed on your computer to support the Zip® USB drive. If the necessary drivers are not installed, the Zip USB drive may not be recognized or may not work correctly. Note that a CD-ROM drive is required to install the Iomega software. ■

If you are installing to an iMac:

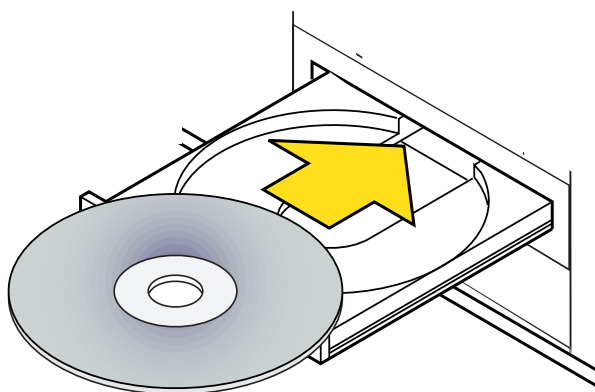
- a. Insert the IomegaWare™ software CD into the CD-ROM drive.
- b. Double click the Installer icon in the IomegaWare window (*icon shown at right*).



(If you can't see the IomegaWare window, double click the CD icon on your iMac desktop.)

- c. Follow the instructions on the screen.

■ **iMac Users:** Make sure the CD is pushed all the way down on the CD-ROM spindle. ■



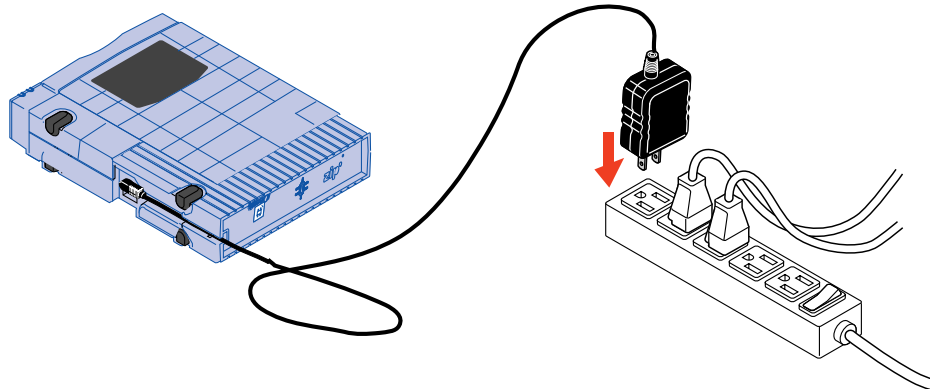
If you are installing to a PC computer:

- a. Close all open applications.
- b. Place the IomegaWare CD into the CD-ROM drive.
The Iomega setup program should start automatically.
If it does not, follow these steps:
- c. Double click the CD drive letter (usually D: or E:).
- d. Double click *Setup.exe* (*icon shown at right*).
- e. Follow the screen instructions to install the software.
- f. During installation, some files may be updated, therefore, your system may need to be restarted. If this is the case, setup will automatically reboot when you click *OK*.



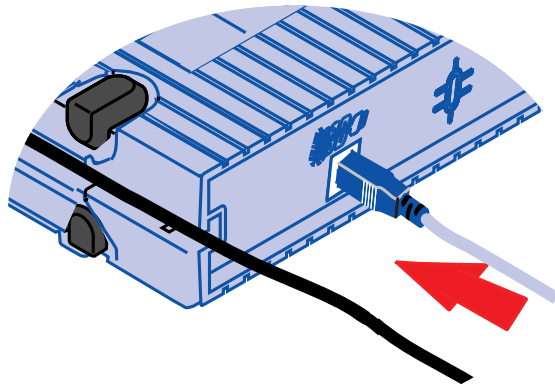
3 Connect the power supply to your Zip® drive and then plug it into an outlet.

The lightweight universal power supply included with your Zip drive can be used worldwide. It works with voltages from 100 to 240 volts. You may need a plug adapter for the outlets in a specific area. (Plug adapters are available at most electronics shops worldwide.) Ensure the green power light on the front of the Zip drive comes on after you have connected the power supply cable.



4 Connect the Zip® USB cable to the Zip drive.

Use the USB data cable that came with the Zip drive to connect the drive to your computer. Look closely at the cable ends for correct orientation when connecting.



CAUTION Do not use USB extension cables with your Zip USB drive. Data loss may result. ■

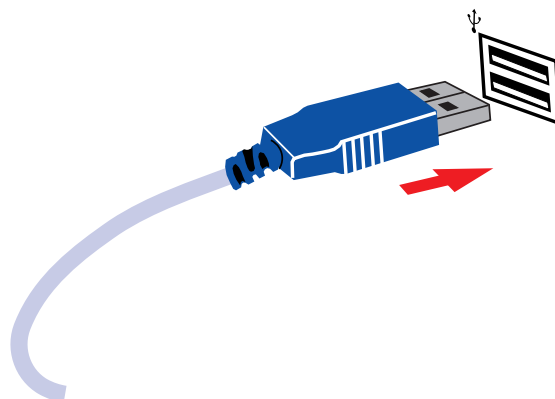
5 Connect the Zip® USB drive to the USB port.

Look for “USB” or the USB symbol (*shown at right*), which usually identifies the USB connection.



If you need help finding the USB connection on your computer, refer to the User's Guide for your computer or USB adapter card.

■ **For the best performance**, connect the Zip drive to the USB port on the side or back of the computer. You can use either USB port. ■



If you encounter problems installing or using the Zip® USB drive, refer to the Troubleshooting section, starting on page 20.

6 Insert a Zip® disk into the Zip® drive.

iMac users: When you insert a Zip disk, a Zip disk icon will appear on your iMac Desktop.

PC users: You will see the Zip drive icon in *My Computer* or *Windows Explorer*. Double click on the Zip drive icon to access your Zip disk.

Congratulations!

For information on operating your new USB Zip drive and Iomega software, refer to *Using Your Drive* on pages 10 through 19 of this Owner's Manual.

How to Install Without a CD-ROM Drive

If you need to install or use your Zip® drive on a computer that does not have a CD-ROM drive, you can download Iomega software from the Internet.

Download Software from the Iomega Web Site

Contact Iomega's web site for the latest version of Iomega software. All components of the IomegaWare™ software package can be downloaded.

1. Contact the Iomega Web site at **<http://www.iomega.com>**.
2. Click on **Software Download** to find the Iomega software for your system.

Create Install Floppy Diskettes (for PC only)

If you have access to a computer that has a CD-ROM drive, you can create floppy diskettes for installing the necessary driver software:

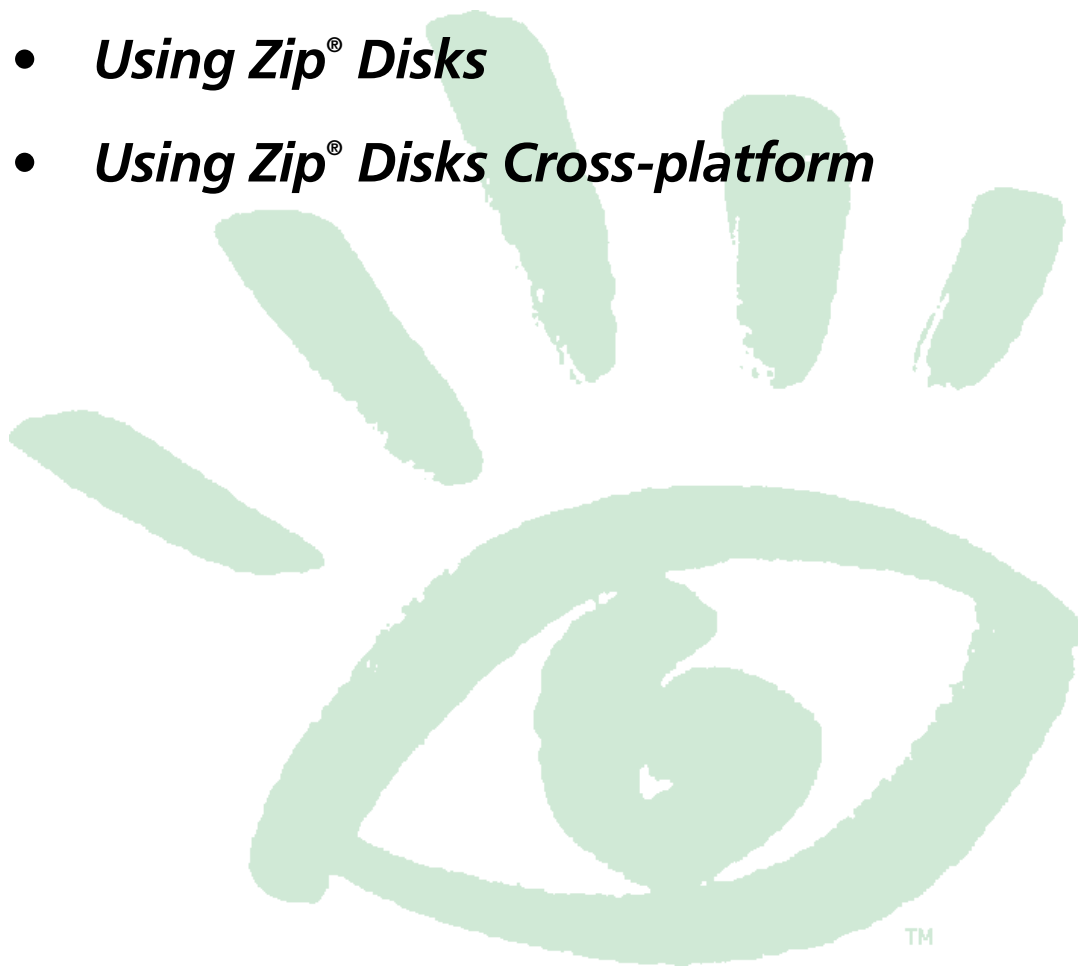
1. Insert a blank floppy diskette into the computer's floppy drive.
2. Insert the IomegaWare™ CD into the CD-ROM drive.
3. Open *My Computer* or *Windows Explorer*, right click on the icon for the IomegaWare CD, and select *Explore* from the shortcut menu.
4. Double click on the **Diskette** icon and follow the screen instructions.
5. To install software drivers for your Zip drive, run **setup.exe** from the install diskette you have created.



■ **NOTE:** *The floppy install diskette can only be used on a PC. The install diskette includes only the driver software required to provide access to the Zip drive, not the complete Iomega software package. You can download all components of the software package from Iomega's web site.* ■

Using Your Drive

- *Operating Your Zip[®] Drive*
- *Zip[®] Tips*
- *IomegaWare[™] Software*
- *Using Zip[®] Disks*
- *Using Zip[®] Disks Cross-platform*



TM

Operating Your Zip® Drive

■ **IMPORTANT!** A 100MB* Zip disk is not included in the package and will need to be purchased in order to use the Zip drive. ■

To use the Zip drive, insert a 100MB* Zip disk, then select the Zip drive letter or disk icon on your computer. Store and copy files to and from the Zip drive using the same methods you use for other drives on your system. (If you need instructions on how to copy files, refer to the help files for your operating system.)

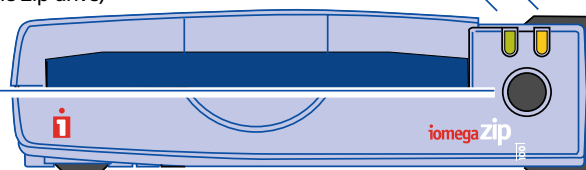
*100MB where 1MB = 1 million bytes. The capacity reported by your operating system may vary.

Using Your Drive

Amber Activity Light _____
(Flashes when drive is transferring data or when inserting or ejecting a disk)

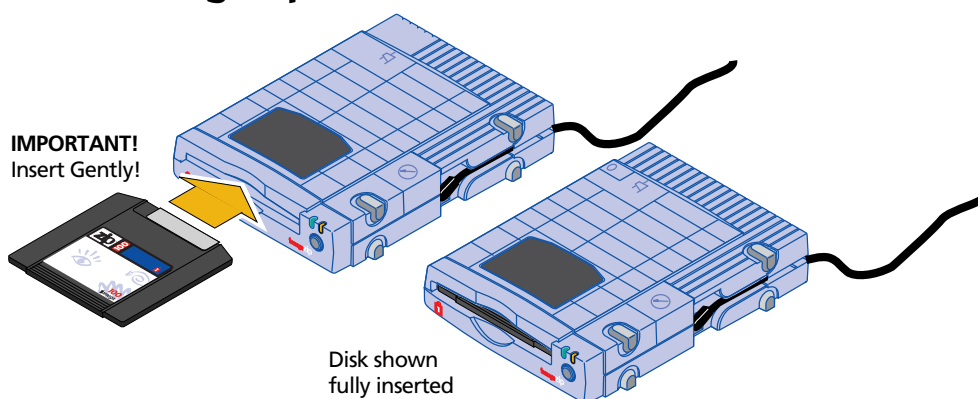
Green Power Light _____
(Shines when power is connected to the Zip drive)

Disk Eject Button** _____



** The disk eject button will not eject a Zip disk that is mounted on the Mac Desktop. Use the standard procedures described on page 11 to eject the disk.

Inserting Zip® Disks



When you insert a Zip disk, the amber activity light on the Zip drive will flash momentarily then go out. (If the light continues to blink slowly, push the disk eject button to eject the Zip disk, then reinsert it.)

CAUTION Never put anything into your Zip drive except 100MB Zip® disks with this symbol: Using disks that do not have this symbol may cause damage to your drive or loss of data. ■



Ejecting Zip® Disks

Mac OS systems – Select the Zip disk icon and use *Put Away* from the *File* menu, or drag the disk icon to the *Trash* icon.

Windows 98 systems – Push the disk eject button or use the Iomega software eject command.

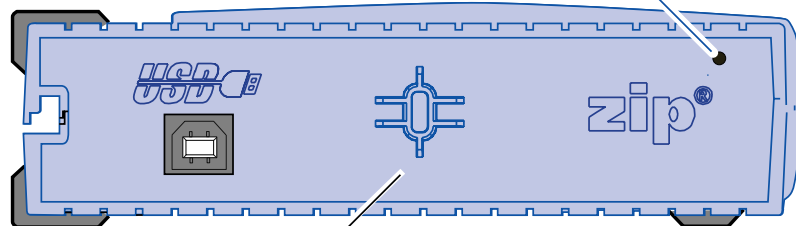
Remove the Zip disk from the drive when your Zip drive is not in use. To avoid damage to your drive or disks, always remove the Zip disk before disconnecting or moving your Zip drive.

Disk Eject in Case of Power Loss

The Zip drive must be powered on for normal disk insertion and removal. If you need to eject a disk during a power failure, disconnect the power supply from the Zip drive and push a straightened paper clip into the emergency disk eject hole on the back of the drive.

CAUTION Never remove a disk manually while the power supply is connected to the Zip drive. Never force a disk into or out of the Zip drive as this could damage the drive. ■

Emergency Disk Eject
(use only when power is disconnected)



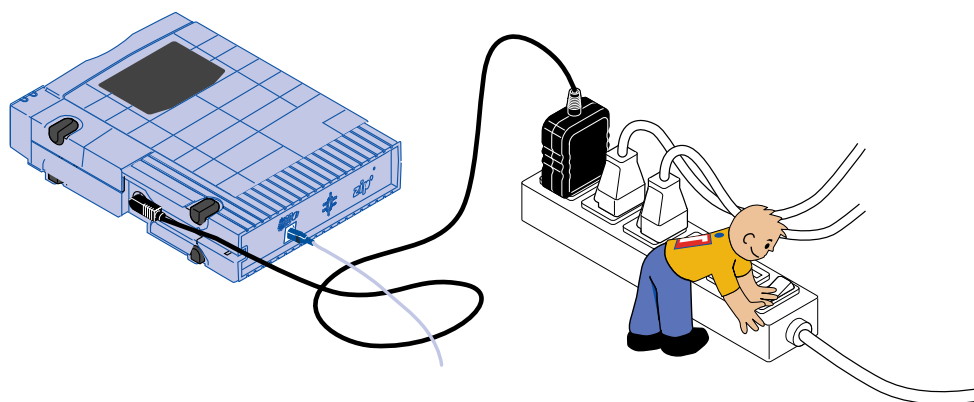
Security Locking Port

Security Locking Port

To secure your Zip drive, there is a security locking port on the back of the drive. A special cable that connects to the security locking port is available at most electronic stores. This cable can be used to secure the drive to a desk, table or other equipment that is difficult to move.

Zip® Drive Power

When you shut down your system, you may want to disconnect power to the Zip drive; however, it will not harm the drive to leave it powered up. Disconnecting the power supply from the drive is an easy way to power down the Zip drive. If you disconnect power from the drive but leave the power supply plugged in, the power draw is less than 2 watts (less than half the power needed for a night light). If you prefer to power down completely, the easiest way is to plug the power supply into your computer's power strip and use the switch on the power strip to power down both the computer and your Zip drive.



Drive Sleep

The Zip drive has an automatic sleep mode that spins down a Zip disk after 15 minutes of inactivity. This feature minimizes power consumption when the Zip drive is not being accessed. During drive sleep, the green power light remains on, and the Zip disk automatically spins up again when accessed.

You can use the Iomega Tools program included in your software package or the Iomega Drive Options Control Panel to change the drive sleep setting. Refer to the IomegaWare™ Help file included in your software package for additional information. (See page 15 for instructions on accessing IomegaWare Help for your system.)

Zip® Tips

Here are a few tips you'll want to keep in mind to care for your Zip drive and disks!

- Ⓢ Always make sure the power supply is connected to the drive before inserting a Zip disk.

CAUTION *If a disk is inserted without the power supply connected, and power is then applied, it could damage the drive. If you accidentally insert a disk when the power supply is not connected, eject it using the manual eject procedure described on page 11, then connect the power supply and reinsert the disk. ■*

- Ⓢ Never force a Zip® disk into or out of the drive.
- Ⓢ Never use ordinary 3.5" floppy diskettes or floppy head-cleaning disks in your Zip® drive. They will cause severe damage to the drive.

CAUTION *Never put anything into your Zip drive except 100MB Zip disks with this symbol: Using disks that do not have this symbol may cause damage to your drive or loss of data. ■*



- Ⓢ For best results, operate your Zip drive on a level surface when a Zip disk is inserted and in use.
- Ⓢ Avoid exposing the Zip® drive and Zip disks to dust, direct sunlight, high temperature, moisture, or magnetic fields, such as from monitors and some speakers.
- Ⓢ Before disconnecting, shutting off the power, or moving your Zip drive, always remove the Zip disk.

CAUTION *Remove disks from the Zip USB drive before disconnecting from the computer to avoid losing data. Disconnecting the Zip USB drive from the computer while it is busy transferring data may cause damage or loss of data. ■*

- Ⓢ When connecting your Zip USB drive, use only the USB data cable that came with the drive.

CAUTION *Do not use USB extension cables with your Zip USB drive. Data loss may result. ■*

IomegaWare™ Software

The IomegaWare software package* includes tools and programs designed to help you take advantage of all the features of your Zip® drive. You can use Iomega software to format, copy, and protect your Zip disks, back up your hard drive, set options for your Zip drive, and more. The IomegaWare software package includes:



1-Step Backup/Restore (Windows 98)

1-Step Backup easily backs up data files from your hard drive to Zip® disks. (1-Step Backup does not back up all of your operating system files or files that are in use.) When you need to restore a backup, double click the 1-Step Restore icon. For information on using 1-Step Backup/Restore, see **IomegaWare™ Quick Help** in the IomegaWare folder or click the Help button that is available when the program is running. 1-Step Backup/Restore is available for Windows 98.



RecordIt™ Software

RecordIt software allows you to record audio tracks from a compact disc to a Zip disk and take those recordings anywhere you take your Zip drive. The *Audio Mic In* feature allows you to record from a microphone, making it easy and convenient to record meetings or dictate a memo. RecordIt software is available for Windows 98 and Mac OS.

■ **IMPORTANT!** *RecordIt software is intended for non-infringing use only. Digital recording of music must be done within the bounds of the personal use statute of international copyright law.* ■



Copy Machine

Copy Machine allows you to make a copy of a Zip® disk using a single Zip drive. On PCs, Copy Machine can also be used to copy files from one drive on your system to another (for example from the hard drive to your Zip drive). Note that Copy Machine cannot copy files that are in use. Copy Machine is available for Windows 98 and Mac OS.

*The Iomega software package shipped with your drive includes the programs described in this section. The programs that work on your system will vary depending on your operating system.



FileMatch by Leader Technologies (Mac OS)

FileMatch lets you easily synchronize current files between your hard disk and a Zip disk. Ideal for matching files between your Desktop and a laptop.



Iomega Tools

Iomega Tools is a collection of disk and drive management utilities, including format, disk protection, drive startup options, and more. Under Windows 98, the Tools are available directly from the drive shortcut menus (just right mouse click any Zip® drive icon, then choose the tool you want to use). The Iomega Tools are available for Windows 98 and Mac OS.

For information on how to use Iomega software:

After the software is installed (see the instructions on page 5), you can find information on using Iomega software by checking the help files. For additional help on any of the Iomega application programs, just open the application and click the Help button.

Mac OS Users

You can find information in the IomegaWare Software Manual located inside the IomegaWare folder on the disk you selected for installation (usually the Mac hard disk).

Users with Windows 98

Open **IomegaWare Quick Help** located in the IomegaWare folder on your Desktop. The Quick Help guide contains answers to frequently asked questions as well as troubleshooting and basic “how to” information. For additional help on any of the Iomega application programs, just open the application and click the Help button.

Using Zip® Disks

Use only Genuine 100MB* Zip® disks with your Zip USB drive. This section describes some of the things you can do with Zip disks. The help files contained in your Iomega software package include additional information on using Zip disks.

*100MB capacity where 1MB = 1 million bytes. The capacity reported by your operating system may vary.

Backing Up with Zip® Disks

It's important to always keep current backups of your valuable data – whether the primary data is stored on your hard drive or Zip disks! And you can use Zip disks to back up both. The easiest way to back up your hard drive to Zip disks is to use the backup program included in your Iomega software package (**1-Step Backup/Restore** for Windows 98). If you want to back up important selected files and have them immediately available without having to run a restore procedure, you can use your system's standard procedures to copy files from your hard drive to your Zip drive (for example, drag-and-drop files or folders using *My Computer* in Windows 98). For information on how to back up one Zip disk to another, see the next section.

■ **NOTE:** *The 1-Step Backup program is designed to back up data files and will not back up all of the operating system files on your hard drive or any files that are in use.* ■

Copying Zip® Disks

To make a copy of a Zip disk, use **Copy Machine** – it can duplicate a Zip disk using a single Zip drive. To copy a disk with Copy Machine, double click the Copy Machine icon in your IomegaWare folder, insert the disk you want to copy, and follow the screen instructions. If you need information on how to set Copy Machine options, select Help from the Copy Machine menu bar.

■ **NOTE:** *Copy Machine cannot copy any files that are open or in use at the time the copy is made.* ■

■ **IMPORTANT!** *When copying Zip disks on a PC system, do NOT use the Microsoft CopyDisk utility that is available when you right mouse click on the Zip drive icon under Windows 98, or the DOS program DISKCOPY.EXE, which is included with Windows 98. These utilities only work correctly with floppy drives.* ■

Formatting Zip® Disks

Zip disks are available preformatted for Macintosh or IBM-compatible PCs. This section includes brief instructions for formatting Zip disks.

CAUTION *Formatting a disk erases all data on the disk. Do not format any disk that contains information you want to keep!* ■

Formatting Zip® Disks under Mac OS

1. Insert the disk you want to format into your Zip drive.
2. Open the **IomegaWare** folder on your Mac hard disk, then open the **Tools** folder and double click the **Tools** icon.
3. In the main Tools window, click on the icon for the disk you want to erase.
4. Select the **Erase Disk** tool.
5. Choose **Short Erase** if you want to erase all data on a disk so you can reuse it; choose **Long Erase** if you are formatting a disk where you have forgotten the password. (Use either option to change the format type from PC to Mac.)
6. Click **Erase** to start formatting the Zip disk.

Formatting Zip® Disks under Windows 98

1. Insert the disk you want to format into your Zip drive.
2. Right mouse click on the Zip drive icon (on your Windows Desktop or in *My Computer*).
3. Select **Format** from the drive shortcut menu.
4. Choose the format type:
 - Use **Short Format** if you want to quickly erase all data on a disk so you can reuse it.
 - Use **Long Format with Surface Verify** if you are formatting a disk where you have forgotten the password, or if you need to repair a disk that has developed read/write errors due to bad sectors.
 - Use either option to change the format type from Mac to PC.
5. Click **Start** to start formatting the Zip disk.

Installing Applications to Zip® Disks

If you are using Mac OS, just run the install for the application and select the Zip disk as the target for installation. On a PC, some applications and games will only install to, or run from, a fixed disk. In order to install these programs to a Zip disk, use the **Make Nonremovable** tool in your Iomega software package to make the Zip disk appear as a fixed disk to the system. After the software installation is complete, use **Make Removable** to restore disk to removability. Note that you may need to use the Make Nonremovable tool whenever you run the program from your Zip disk.

Read/Write Protecting Zip® Disks

Iomega software includes a special read/write protect feature that allows you to:

- Write Protect a disk through software instead of with a mechanical write protect switch.
- Write Protect a disk and assign a password that must be used to remove the write protect.
- Read/Write Protect a disk so that it cannot be read from, or written to, unless the user enters the password you assign.

Setting Zip® Disk Protection under Mac OS

1. Insert the disk you want to protect into your Zip drive.
2. Open the **IomegaWare** folder on your Mac hard disk, then open the **Tools** folder and double click the **Tools** icon.
3. In the main Tools window, click on the icon for the disk you want to protect (or unprotect).
4. Select the **Disk Protection** tool.
5. Choose the protection option you want to use. Click the **Help** button if you need information on any of the options.

Setting Zip® Disk Protection under Windows 98

1. Insert the disk you want to protect into your Zip drive.
2. Open *My Computer* and right mouse click on the Zip drive icon.
3. Select **Protect** from the drive shortcut menu.
4. Choose the protection option you want to use. Click the **Help** button if you need information on any of the options.

■ **NOTE:** Although Zip disk protection options are set and removed using Iomega software, the actual protection mechanism is secured in the drive hardware. This means the disk protection cannot be by-passed using other software programs. ■

Using Zip® Disks Cross-Platform

Zip disks are available preformatted for Mac or IBM-compatible PC. If you use your Zip drive on both PC and Mac systems, here are some important points about disk formats:

On Mac OS Systems

- You can use PC-formatted disks on a Mac OS system that has PC Exchange version 2.0 or higher installed. It is recommended that you use PC-formatted Zip disks for file transfer only. You may lose file resource information if files you use on a Mac OS system are stored on a PC-formatted disk.
- You can change a PC-formatted disk to a Mac-formatted disk by using the Iomega Tools application on a Mac OS system to erase the disk.

CAUTION *Formatting a disk erases all data on the disk. Do not format any disk that contains information you want to keep!* ■

- Refer to the **Iomega Software Manual** (located inside the **IomegaWare** folder on your Mac hard disk) for additional information on using PC-formatted Zip disks with PC Exchange (and other DOS-mounting utilities).

On PC Systems

- PC systems cannot read a Mac-formatted Zip disk unless special software is installed on the system. If you try to use a Mac-formatted Zip disk on a PC that does not have disk exchange software installed, you will see a message indicating that the disk is not formatted.
- You can change a Mac-formatted disk to a PC-formatted disk by using the Iomega Tools Format utility on a PC to erase the disk. (Observe the **CAUTION** above!)

Transferring Files Between PC and Mac

If you need to transfer files between a PC and a Mac, you can use a PC-formatted Zip disk if PC Exchange version 2.0 or higher is loaded on the Mac. You can use a Mac-formatted Zip disk if the PC has disk exchange software installed.

■ **Note:** *The Zip drive does not convert file formats. When using files cross-platform, the file format and application must work on both PC and Mac platforms.* ■

Troubleshooting

If you encounter a problem while installing or using your Zip® USB drive, check this section for help.

The Zip® drive is not assigned a drive letter under Windows 98, or a Zip® disk icon does not appear on an iMac desktop.

- (a) Check all connections.
- (b) Make sure the drive is receiving power.
- (c) Use the USB cable that came with your Zip drive.
- (d) If you are using an iMac, make sure a 100MB Zip disk is fully inserted in the drive. A Zip disk icon will not appear on the iMac Desktop until a disk is inserted into the drive. When a disk is inserted, allow a few seconds for it to spin up and mount on the Mac Desktop.
- (e) Make sure IomegaWare™ software is installed. The IomegaWare software package shipped with your drive includes drivers required for the Zip USB drive.
- (f) Try reinstalling the Iomega software package. If you are using Windows 98 and Iomega software is already installed, remove it using “Add/Remove Programs” in control panel, **restart Windows**, then reinstall the Iomega software.
- (g) If you are connected to a USB hub, ensure the hub is connected correctly and has power.

If the problem continues, there may be a driver conflict on your system. Please contact the Iomega web site (<http://www.iomega.com>) or call our Automated FAX-back help for additional troubleshooting information.

Troubleshooting

Green power light does not come on.

- (a) Make sure you are using the Iomega Zip universal power supply that came with your drive. Ensure that it is connected to the Zip drive as shown in [the Installation Guide](#), starting on page 4.
- (b) Make sure the power supply connector is completely inserted into the Zip drive power connector.
- (c) Make sure the power supply is plugged into a working power outlet.

Zip® drive performance seems slow.

Other USB devices connected at the same time as the Zip USB drive can affect the Zip USB drive's performance, especially digital cameras or scanners that are processing large amounts of data.

If you are using a hub to connect several devices to your computer, disconnect the other devices and connect the device directly to either of the computer's USB ports.

How to Get Help

Iomega's goal is to provide state-of-the-art support for its customers. Over time, our support options and pricing policies may change in light of evolving technology and global changes across the computer industry. This section of the manual contains information on the support options available at the time this manual was prepared. For up-to-date support information, contact Iomega's Home Page on the World Wide Web or call our automated FAX-back help system at 1-801-778-5763.

Iomega's Home Page: <http://www.iomega.com>

If you have access to the Internet, Iomega's home page offers advanced problem-solving support readily available 24 hours a day. Here's just some of what you can do from our home page:

Download the latest Iomega software – The software that shipped with your drive may be updated over time. Choose **Software Download** from the Iomega Home Page to check for the most up-to-date Iomega software.

Diagnose and solve problems online – Use your Web browser to access individualized troubleshooting for all Iomega products. With a little information from you, the interactive troubleshooting system diagnoses your problem and guides you through a solution. It's like having a personal support technician available 24 hours a day!

Locate Iomega manuals – You can access an electronic copy of the manual for any Iomega product in PDF format. All you need to view and print the PDF file you select is the Acrobat Reader. If you don't already have the Acrobat Reader installed on your system, you can download it from Adobe's Web site: <http://www.adobe.com>.

Access online help pages – You can find help pages with answers to common questions (FAQs), troubleshooting or basic "how to" information. The help pages are in HTML format and can be viewed and browsed directly within your Web browser.

Automated Voice Technical Support: **1-800-879-7660***

This free, 24 hour support option allows you to use a touch-tone phone to quickly and easily access pre-recorded solutions to common problems. Just dial 1-800-879-7660* and the automated voice technical support system will guide you through a series of questions to an easy-to-follow solution.

*1-800-879-7660 is available in the U.S. and Canada. only.

Automated FAX-back Help: (801) 778-5763 (U.S. & Canada)

Our FAX-back automated help system allows you to use any touch-tone phone to instantly retrieve detailed support information to your FAX machine. When you call our FAX-back help number, you can order a catalog listing the FAX-back documents available for your Iomega product, or any document listed in the catalog. Just follow the voice instructions to order what you need.

One-on-One Iomega Technical Support

If you don't have access to the Internet or a FAX machine and you have a problem you just can't resolve using our automated voice technical support system or the troubleshooting information in the manual, you can call One-on-One technical support for help.

Before calling Iomega for technical support, turn on your computer and call from a phone at or near your computer. You may be asked to type commands at the keyboard or relay information about the system.

If your Zip® product is under warranty, One-on-One technical support is currently provided free of charge (i) during the warranty period for a consecutive 30-day period beginning with the first call, and (ii) for those calls during the warranty period in which your product is determined to be defective. Other calls are charged at the rate of \$14.99 per incident. You can call 1-888-4-IOMEGA* (1-888-446-6342), toll-free, to charge the support cost to your credit card (VISA, MasterCard, American Express, or Discover), or you can call 1-900-988-4318** to put the support cost on your phone bill. Your credit card will not be charged if your Zip product is still under warranty and (i) if your call is made within thirty days from your first call for technical support, or (ii) if your Zip product is determined to be defective. Technical support fees are subject to change without notice.

Iomega's highly trained technical support associates are ready to take your call Monday through Friday from 6 a.m. to 9 p.m. and Saturday from 7 a.m. to 2 p.m. (Mountain Time). Technical support hours are subject to change without notice.

*1-888-4-IOMEGA is available in the U.S. and Canada.

**1-900-988-4318 is a toll call of \$14.99. This number is available only in the U.S.

Product Return or Repair

For information on returning your Zip® drive or other Iomega product for warranty service (or repair after the warranty period), please call the Iomega Customer Satisfaction Hotline at 1-888-4-IOMEGA (1-888-446-6342). Because many returns are found to be due to a technical problem rather than a defective product, you may want to check with Iomega Technical Support before returning your drive – our trained support personnel can often resolve the problem over the phone. If you choose to contact Technical Support, you will not be charged the standard support fee for the call if your Iomega product is still under warranty and is determined to be defective.

Warranty Information

Your Zip® drive has a one-year limited warranty from the date of purchase. For complete warranty information, refer to the warranty card included with your drive. If you have a question about the limited warranty on your Zip® drive or other Iomega product, please call 1-888-4-IOMEGA (1-888-446-6342) and choose the option for warranty information. If you choose to contact Technical Support, the standard support fee may apply.

Product Information

Call 1-800-MY-STUFF (1-800-697-8833) for information on new Iomega products, promotions, and rebates. You can also purchase Iomega products over the phone using your credit card (VISA, MasterCard, American Express, or Discover). Simply select the option of interest to you. See the Iomega web site for detailed product specifications.

International Support Numbers

For information on international customer support options and phone numbers, contact the Iomega Web site at <http://www.iomega.com>.

Regulatory Information

Product Name: Iomega Zip® 100MB USB drive

Model Number: Z100USB

FCC (United States)

The computer equipment described in this guide generates and uses radio frequency (RF) energy. If the equipment is not installed and operated in strict accordance with the manufacturer's instructions, interference to radio and television reception may result.

■ **Interference** *This equipment complies with Part 15 of the FCC Rules and its operation is subject to the following conditions: (1) the equipment may not cause harmful interference, and (2) the equipment must accept any interference received, including interference that may cause undesired operation.* ■

Part 15, Class B, of the FCC Rules, is designed to provide reasonable protection against radio and television interference in a residential installation. Although the equipment has been tested and found to comply with allowed RF emission limits, as specified in the above cited Rules, there is no guarantee that interference will not occur in a particular situation. Interference can be determined by turning the equipment off and on while monitoring radio or television reception. The user may be able to eliminate any interference by implementing one or more of the following measures:

- Reorient the affected device and/or its receiving antenna.
- Increase the distance between the affected device and the computer equipment.
- Plug the computer and its peripherals into a different branch circuit from that used by the affected device.

WARNING *Changes or modifications to the electronics or enclosure of this product must be expressly approved by Iomega; otherwise, the user's authority to operate the equipment may be voided by the FCC.* ■

Canadian Verification

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations (ICES-003, Class B).

CE (European Community)

The Zip 100MB USB drive conforms to the following European Directive(s) and Standard(s): Application of Council Directives: 73/23/EEC, 89/336/EEC. Standards to which Conformity is declared: EN60950, EN55022, EN50082-1. Importer's Name: Iomega Netherlands branch of Iomega International, S.A. Type of Equipment: Disk Drive Subsystem.

Manufacturer/Responsible Party

Iomega Corporation
1821 West Iomega Way
Roy, UT 84067 U.S.A.
801-778-1000

Notes

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* The software that shipped with your drive may be updated over time. Choose Software Download from the Iomega Home Page to check for the most up-to-date software versions. Check back often for free updates and special software promotions.



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